



Release Notes

Updates to Punch Pass Redemption

General Overview

Currently, the system allows customers to choose a time slot when redeeming the punch pass if the class meets multiple times per day. This is actually contrary to what is happening, as the system creates a Single-Day enrollment, which is not restrained by a time range. The enrollment that is created lasts the full day.

To properly reflect what is happening, we are updating system behavior to properly reflect that when redeeming a punch pass for a class that meets multiple times per day, the Single-Day enrollment that is created actually encompasses all expected class meeting times.

How will this benefit me?

This change will reduce confusion by reflecting that when a Punch Pass is redeemed for a class that meets multiple times on a specific date, the Single-Day enrollment that is created actually encompasses all expected class meeting times.

Where will I see these changes?

These changes will affect anywhere a Punch Pass can be redeemed:

- Office Portal
- Check-In Kiosk
- Customer Portal/Mobile App (if this functionality is enabled)

What is being changed/added?

The message displayed upon a successful punch-in is being updated to give more information regarding the class for which the student's Punch Pass enrollment was created.

How does this work with existing settings?

No settings are being added or changed; this is simply updating system behavior.